

Maintenance Accountability Process
Activity Service Level Targets and Service Levels Delivered
Eastern Region - Spring 2006

Activity	1.0 +	1.9 A	2.0 -	2.9 +	3.0 B	3.9 C	4.0 -	4.9 D	5.0 -	5.9 F	5.9 -
Group - 1 Roadway Maintenance and Operations											
1A1 Pavement Patching and Repair			⊙	✓							
1A2 Crack Sealing						⊙		✓			
1A3 Shoulder Maintenance				✓	⊙						
1A4 Sweeping and Cleaning			✓	⊙							
Group - 2 Drainage Maintenance and Slope Repair											
2A1 Maintain Ditches			✓	⊙							
2A2 Maintain Culverts						⊙				✓	
2A3 Maintain Catch Basins and Inlets		✓		⊙							
2A4 Maintain Detention/Retention Basins						✓	⊙				
2A5 Slope Repair				✓	⊙						
Group - 3 Roadside and Vegetation Management											
3A1 Litter Pickup							✓	⊙			
3A2 Noxious Weed Control	✓			⊙							
3A3 Nuisance Vegetation Control	✓				⊙						
3A4 Control of Vegetation Obstructions				✓	⊙						
Group - 5 Snow and Ice Control Operations											
5B1 Snow and Ice Control Operations		✓				⊙					
Group - 6 Traffic Control Maintenance and Operations											
6A2 Raised/Depressed Pavement Marker Mainten				✓	⊙						
6A3 Pavement Marking Maintenance						✓	⊙				
6A6 Guidepost Maintenance							✓	⊙			
6A7 Guardrail Maintenance		✓	⊙								

Key

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Maintenance Accountability Process
Activity Service Level Targets and Service Levels Delivered
Eastern Region Area 1 - Spring 2006

Activity	1.0 +	1.9 A	2.0 -	2.9 +	3.0 B	3.9 C	4.0 -	4.9 +	5.0 D	5.9 -	5.9 F
Group - 1 Roadway Maintenance and Operations											
1A1 Pavement Patching and Repair		✓	⊙								
1A2 Crack Sealing						⊙	✓				
1A3 Shoulder Maintenance				✓	⊙						
1A4 Sweeping and Cleaning			✓	⊙							
Group - 2 Drainage Maintenance and Slope Repair											
2A1 Maintain Ditches	✓			⊙							
2A2 Maintain Culverts						⊙					✓
2A3 Maintain Catch Basins and Inlets				⊙				✓			
2A5 Slope Repair	✓			⊙							
Group - 3 Roadside and Vegetation Management											
3A1 Litter Pickup								✓⊙			
3A2 Noxious Weed Control		✓		⊙							
3A3 Nuisance Vegetation Control	✓				⊙						
3A4 Control of Vegetation Obstructions					✓⊙						
Group - 5 Snow and Ice Control Operations											
5B1 Snow and Ice Control Operations		✓				⊙					
Group - 6 Traffic Control Maintenance and Operations											
6A2 Raised/Depressed Pavement Marker Mainten		✓		⊙							
6A3 Pavement Marking Maintenance						✓	⊙				
6A6 Guidepost Maintenance							✓	⊙			
6A7 Guardrail Maintenance		✓⊙									

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Maintenance Accountability Process
Activity Service Level Targets and Service Levels Delivered
Eastern Region Area 2 - Spring 2006

Activity	1.0 +	1.9 A	2.0 -	2.9 +	3.0 B	3.9 -	4.0 C	4.9 +	5.0 D	5.9 -	5.9 F
Group - 1 Roadway Maintenance and Operations											
1A1 Pavement Patching and Repair			⊙				✓				
1A2 Crack Sealing						⊙		✓			
1A3 Shoulder Maintenance				⊙				✓			
1A4 Sweeping and Cleaning	✓		⊙								
Group - 2 Drainage Maintenance and Slope Repair											
2A1 Maintain Ditches		✓		⊙							
2A2 Maintain Culverts					⊙					✓	
2A3 Maintain Catch Basins and Inlets	✓			⊙							
2A5 Slope Repair				⊙				✓			
Group - 3 Roadside and Vegetation Management											
3A1 Litter Pickup						✓			⊙		
3A2 Noxious Weed Control	✓			⊙							
3A3 Nuisance Vegetation Control	✓			⊙		⊙					
3A4 Control of Vegetation Obstructions					✓	⊙					
Group - 5 Snow and Ice Control Operations											
5B1 Snow and Ice Control Operations		✓				⊙					
Group - 6 Traffic Control Maintenance and Operations											
6A2 Raised/Depressed Pavement Marker Mainten				⊙							✓
6A3 Pavement Marking Maintenance	✓						⊙				
6A6 Guidepost Maintenance							⊙	✓			
6A7 Guardrail Maintenance		⊙		✓							

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Maintenance Accountability Process
Activity Service Level Targets and Service Levels Delivered
Eastern Region Area 3 - Spring 2006

Activity	1.0 +	1.9 A	2.0 -	2.9 +	3.0 B	3.9 C	4.0 -	4.9 +	5.0 D	5.9 -	5.9 F
Group - 1 Roadway Maintenance and Operations											
1A1 Pavement Patching and Repair		✓	⊙								
1A2 Crack Sealing						⊙		✓			
1A3 Shoulder Maintenance						✓ ⊙					
1A4 Sweeping and Cleaning	✓		⊙								
Group - 2 Drainage Maintenance and Slope Repair											
2A1 Maintain Ditches				✓ ⊙							
2A2 Maintain Culverts						⊙		✓			
2A3 Maintain Catch Basins and Inlets	✓			⊙							
2A5 Slope Repair		✓		⊙							
Group - 3 Roadside and Vegetation Management											
3A1 Litter Pickup								✓	⊙		
3A2 Noxious Weed Control	✓			⊙							
3A3 Nuisance Vegetation Control	✓				⊙						
3A4 Control of Vegetation Obstructions					✓ ⊙						
Group - 5 Snow and Ice Control Operations											
5B1 Snow and Ice Control Operations		✓				⊙					
Group - 6 Traffic Control Maintenance and Operations											
6A2 Raised/Depressed Pavement Marker Mainten	✓			⊙							
6A3 Pavement Marking Maintenance							⊙				
6A6 Guidepost Maintenance							⊙		✓		
6A7 Guardrail Maintenance		✓ ⊙									

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Maintenance Accountability Process
Activity Service Level Targets and Service Levels Delivered
Eastern Region Area 4 - Spring 2006

Activity	1.0 +	1.9 A	2.0 -	2.9 +	3.0 B	3.9 +	4.0 C	4.9 +	5.0 D	5.9 +	6.0 F
Group - 1 Roadway Maintenance and Operations											
1A1 Pavement Patching and Repair			⊙			✓					
1A2 Crack Sealing						✓	⊙				
1A3 Shoulder Maintenance				✓	⊙						
1A4 Sweeping and Cleaning			⊙					✓			
Group - 2 Drainage Maintenance and Slope Repair											
2A1 Maintain Ditches				⊙	✓						
2A2 Maintain Culverts						⊙					✓
2A3 Maintain Catch Basins and Inlets	✓			⊙							
2A5 Slope Repair				⊙		✓					
Group - 3 Roadside and Vegetation Management											
3A1 Litter Pickup								✓	⊙		
3A2 Noxious Weed Control	✓			⊙							
3A3 Nuisance Vegetation Control	✓				⊙						
3A4 Control of Vegetation Obstructions	✓				⊙						
Group - 5 Snow and Ice Control Operations											
5B1 Snow and Ice Control Operations				✓	⊙						
Group - 6 Traffic Control Maintenance and Operations											
6A2 Raised/Depressed Pavement Marker Mainten				✓⊙							
6A3 Pavement Marking Maintenance							⊙				✓
6A6 Guidepost Maintenance						✓	⊙				
6A7 Guardrail Maintenance		✓⊙									

Key

- ⊙ Current Law Budget Service Level Commitment
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*** Service Level Report By Region ***

Region: **Eastern**

Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			SF/LM	SL	SF/LM	SL	
1A1 - Pavement Patching and Repair							SL Target:
	1						
Area 1 average:			355	1.36			1.36
	2						
Area 2 average:			4924	3.97			3.97
	3						
Area 3 average:			711	1.71			1.71
	4						
Area 4 average:			2224	3.07			3.07
Eastern Region average:				2.53			2.53
Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			LF/LM	SL	LF/LM	SL	
1A2 - Crack Sealing							SL Target:
	1						
Area 1 average:			1147	4.10			4.10
	2						
Area 2 average:			2422	4.95			4.95
	3						
Area 3 average:			1959	4.64			4.64
	4						
Area 4 average:			742	3.48			3.48
Eastern Region average:				4.29			4.29
Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			% SF	SL	% SF	SL	
1A3 - Shoulder Maintenance							SL Target:
	1						
Area 1 average:			3.33%	2.67			2.67
	2						
Area 2 average:			11.65%	4.52			4.52
	3						
Area 3 average:			4.88%	3.22			3.22
	4						
Area 4 average:			3.11%	2.56			2.56
Eastern Region average:				3.24			3.24

*** Service Level Report By Region ***

Region: **Eastern**

Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			% SF	SL	% SF	SL	
1A4 - Sweeping and Cleaning							SL Target:
	1						
Area 1 average:			4.77%	1.95			1.95
	2						
Area 2 average:			0.13%	1.03			1.03
	3						
Area 3 average:			0.06%	1.01			1.01
	4						
Area 4 average:			26.18%	4.31			4.31
Eastern Region average:				2.08			2.08
Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			% Full	SL	% Full	SL	
2A1 - Maintain Ditches							SL Target:
	1						
Area 1 average:			0%	1.00			1.00
	2						
Area 2 average:			0.57%	1.57			1.57
	3						
Area 3 average:			3.86%	2.72			2.72
	4						
Area 4 average:			4.47%	2.87			2.87
Eastern Region average:				2.04			2.04
Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			% Full	SL	% Full	SL	
2A2 - Maintain Culverts							SL Target:
	1						
Area 1 average:			35%	5.90			5.90
	2						
Area 2 average:			24.32%	5.43			5.43
	3						
Area 3 average:			12.5%	4.25			4.25
	4						
Area 4 average:			42.86%	5.90			5.90
Eastern Region average:				5.37			5.37

*** Service Level Report By Region ***

Region: **Eastern**

Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			% Full	SL	% Full	SL	
2A3 - Maintain Catch Basins and Inlets							SL Target:
	1						
Area 1 average:			20%	4.33			4.33
	2						
Area 2 average:			0%	1.00			1.00
	3						
Area 3 average:			0%	1.00			1.00
	4						
Area 4 average:			0%	1.00			1.00
Eastern Region average:				1.83			1.83
Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			% Def.	SL	% Def.	SL	
2A4 - Maintain Detention/Retention Basins							SL Target:
Area average:							
Eastern Region average:			8.5%	3.70			3.70
Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			% CLM	SL	% CLM	SL	
2A5 - Slope Repair							SL Target:
	1						
Area 1 average:			0%	1.00			1.00
	2						
Area 2 average:			9.21%	4.74			4.74
	3						
Area 3 average:			1.33%	1.67			1.67
	4						
Area 4 average:			4%	3.00			3.00
Eastern Region average:				2.60			2.60
Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			EA/CLM	SL	EA/CLM	SL	
3A1 - Litter Pickup							SL Target:
	1						
Area 1 average:			809	4.62			4.62
	2						
Area 2 average:			258	3.03			3.03
	3						
Area 3 average:			571	4.14			4.14
	4						
Area 4 average:			511	4.02			4.02
Eastern Region average:				3.95			3.95

*** Service Level Report By Region ***

Region: **Eastern**

Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			% Roadside	SL	% Roadside	SL	
3A2 - Noxious Weed Control							SL Target:
	1						
Area 1 average:			0.58%	1.58			1.58
	2						
Area 2 average:			0%	1.00			1.00
	3						
Area 3 average:			0%	1.00			1.00
	4						
Area 4 average:			0.19%	1.19			1.19
Eastern Region average:				1.19			1.19
Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			% Roadside	SL	% Roadside	SL	
3A3 - Nuisance Vegetation Control							SL Target:
	1						
Area 1 average:			0.49%	1.20			1.20
	2						
Area 2 average:			0.02%	1.01			1.01
	3						
Area 3 average:			0%	1.00			1.00
	4						
Area 4 average:			0.01%	1.00			1.00
Eastern Region average:				1.05			1.05
Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			% CLM	SL	% CLM	SL	
3A4 - Control of Vegetation Obstructions							SL Target:
	1						
Area 1 average:			1.35%	2.85			2.85
	2						
Area 2 average:			1.32%	2.82			2.82
	3						
Area 3 average:			1.33%	2.83			2.83
	4						
Area 4 average:			0%	1.00			1.00
Eastern Region average:				2.38			2.38

*** Service Level Report By Region ***

Region: **Eastern**

Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			Score	SL	Score	SL	
5B1 - Snow and Ice Control Operations							SL Target:
	1						
Area 1 average:			1.5	1.53			1.53
	2						
Area 2 average:			1.3	1.32			1.32
	3						
Area 3 average:			1.3	1.28			1.28
	4						
Area 4 average:			2.7	2.71			2.71
Eastern Region average:				1.71			1.71
Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A2 - Raised/Depressed Pavement Marker Maintenance							SL Target:
	1						
Area 1 average:			3.04%	1.61			1.61
	2						
Area 2 average:			41.78%	5.90			5.90
	3						
Area 3 average:			0.71%	1.14			1.14
	4						
Area 4 average:			6.41%	2.28			2.28
Eastern Region average:				2.73			2.73
Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A3 - Pavement Marking Maintenance							SL Target:
	1						
Area 1 average:			12.5%	3.25			3.25
	2						
Area 2 average:			0%	1.00			1.00
	3						
Area 3 average:							
	4						
Area 4 average:			62.5%	5.90			5.90
Eastern Region average:				3.38			3.38

*** Service Level Report By Region ***

Region: **Eastern**

Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A6 - Guidepost Maintenance							SL Target:
	1						
Area 1 average:			6.48%	3.30			3.30
	2						
Area 2 average:			12.17%	4.22			4.22
	3						
Area 3 average:			13.87%	4.39			4.39
	4						
Area 4 average:			7.32%	3.46			3.46
Eastern Region average:				3.84			3.84

Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A7 - Guardrail Maintenance							SL Target:
	1						
Area 1 average:			0.35%	1.35			1.35
	2						
Area 2 average:			1.44%	2.22			2.22
	3						
Area 3 average:			0.26%	1.26			1.26
	4						
Area 4 average:			0.27%	1.27			1.27
Eastern Region average:				1.52			1.52